



CL NETWORK

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VIRTUAL TRAINING WORKSHOPS

Coaching in the New Normal

1.5 hour mini-module

Which leadership hat are you wearing? Challenging situations force leaders to grab the Manager “Red” hat and focus on getting things done, often with a command and control mindset. As organizations stabilize situations, it is important that leaders leverage their “Green” hat coaching capabilities. Coaching conversations are an important tool in driving employee engagement, transferring knowledge and building cohesive teams.

This mini-module will present the three hats of leadership and what differentiates coaching from managing or mentoring.

OUTCOME

The participants of the “Coaching in the New Normal” workshop will:

- Learn the four steps to the coaching process
- Uncover the importance of great questions that drive conversations
- Learn to implement a clear and concise coaching framework
- Recognize the common indicators that can trigger coaching situations
- Leverage personality style insights to build trust and communicate effectively
- Engage employees to create realistic action plans to improve performance
- Leverage tips and techniques on coaching in a virtual world

The coaching process hasn’t changed but the conditions in which we may conduct a coaching session have. “Coaching in the New Normal” captures the impact of social distancing and employees working from home. It explores strategies for engaging with employees, providing feedback and developing coaching plans.

This program will provide participants with the opportunity to share challenges and ideas on how to bring a coaching culture to life for their team. Active discussion and engagement is a key component of this workshop.

Interested in elevating your team’s performance? Contact cindy.novak@clnetwork.ca